



Mr. Willem Jobse  
PONSEC  
Barcelona, Spain

25<sup>th</sup> November 2004

Dear Willem,

I would like to take the time to illustrate our utmost appreciation for your tireless efforts in assisting Capri with her limited time, but lengthy work list during our stay in Barcelona in the autumn of 2004.

To work with a professional company as "Ponsec" became a refreshing change from the usual need to hound companies to ensure the projects are completed before we are due to sail. Each project you were associated with ran smoothly and completed in a professional and timely manner.

Your engineering knowledge, input and firm grasp of the required high standards needed for our industry became essential with interaction of ideas between our 1<sup>st</sup> Officer and Chief Engineer to seek solutions to situations as they developed.

Where your local tradesmen were necessary to undertake some of the projects, it was pleasurable to observe your time taken to ensure they understood the task in hand and along the way translating any of our additional input.

All in all, I would like to thank you and your team of professionals at "Ponsec" for providing a truly outstanding service for Capri and her crew. We look forward to working with you again in the near future.

Best regard,



Raul Bell  
Captain, M/Y Capri



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